



## Product Pricing

**Unlimited computers and users. No hidden costs.**

Software	Lease	Purchases	
	Monthly fee	Software license	Source-code license
RescueConnection Lite	\$0.00-\$12.99	FREE*	\$999
RescueConnection	\$16.99-\$39.99	\$999	\$1,499
ShelterConnection	\$69.99	\$2,999	\$3,999
ShelterConnection AC	\$129.99	\$6,999	\$8,499
AC Plus 7.0	\$249.99	\$15,999	\$19,999
Field Module (AC Plus 7.0 only; optional)	N/A	\$4,999	\$6,999
Advanced Shelter Manager (ASM; AC Plus 7.0 only; optional)	\$49.99	\$1,999	\$2,499

### "Try Before You Buy" guarantee

When your lease account is set up, you'll have 15 days to try it out. If you are not completely satisfied, your account will be cancelled with no further obligation. Web site setup is usually accomplished within 24 hours. You do not need to transfer your existing domain name immediately—you will be given a temporary Web site address to use during your trial period.

### Leasing

Leases include 250MB of hard-disk space, e-mail, Webmail, and Webmail administration, your own private site and SQL Server database (databases are not shared) plus software and upgrade installation, daily full data backups, and software updates. All sites reside on secure, state-of-the-art dedicated hosting machines with redundant data storage.

- **Domain-name registration** can be performed for you at cost. There is no fee to transfer your existing domain name.
- **Lease-to-own program:** With leasing, you do not own the software. If you would like to lease-to-own the software, where the software is yours to keep at the end of your lease period, please contact us for details.
- **Payment:** You can elect to pay monthly (requires PayPal account), quarterly, or annually. Annual accounts receive a 5% discount. After your initial 15-day trial period, lease fees are payable in advance. You will always have at least 30 days to make payment after you receive your billing notice. Prepaid unused time is not refundable.
- **Cancellation:** You can cancel your account anytime by writing to, e-mailing, or calling RescueConnection any time prior to the end of your monthly, quarterly, or annual billing period.

### Software License vs. Source-Code License

The **Software License** grants your organization the right to use—but not modify—the database and software. The **Source-Code License** grants your organization the right to use and modify the database and software.



## Support and Maintenance

- **RescueConnection** and **ShelterConnection**: Lifetime software updates and support are included in your lease or purchase.
- **ShelterConnection AC**: Lifetime software updates are included in your lease or purchase. Your first 30 days of support are free for new leases or purchases. After that, technical support is available for \$75/hour; 10-hour blocks are available at a 10% discount. Unused support hours do not expire.
- **AC Plus 7.0**
  - *Maintenance*: A flat annual maintenance fee of \$750 applies, regardless of the number of computers and users your shelter has. This fee covers all software updates and includes unlimited installation support. There is no additional maintenance fee for ASM or Field Module.
  - *Technical support*: Your first 30 days of support are free for new leases or purchases. After that, technical support is available for \$75/hour; 10-hour blocks are available at a 10% discount. Unused support hours do not expire.

## Technical requirements (purchases only)

- **Web server**
  - Windows 2000 Server, Windows 2003 Server, Windows 2008 Server, or Windows XP
  - Latest version of Internet Information Services (IIS)
  - ASP-enabled
  - Javascript-enabled
  - Microsoft SQL Server (7.0, 2000, or 2005) or Microsoft SQL Server 2005 Express
- **Workstations**
  - Any recent Web browser (IE 6+ recommended)
  - Javascript-enabled
  - Pop-up-blocker software disabled

## Upgrading from lease to purchase

If you decide within one year's time to purchase your software, half of your prepaid lease fees (up to one year's worth) will be applied to your purchase.

## Data conversion

Your data can be converted from almost any data source: Access, Excel, PetWhere, and more. Please contact us at [info@rescueconnection.com](mailto:info@rescueconnection.com) for more information.

\*Free to qualified organizations: you must be a 501(c)(3) and have a written spay/neuter policy.